# Iqbal Mohammed

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**Summary**: Enthusiastic and driven IT professional with 6+ years of experience in various information system environments. Skilled in managing large-scale Scrum projects, problem-solving, and delivering complex, high-quality products to clients. Strong team player with a proven track record of success.

# Great American Insurance | Sr Scrum Master | Oct 2021 - June 2023

* Facilitated and led Scrum ceremonies across multiple teams, ensuring the effective collaboration and communication.
* Leveraged customer data using JQL to identify areas of improvement and drive continuous enhancements.
* Provided comprehensive reports on a weekly, monthly, and quarterly basis to key stakeholders.
* Implemented Agile Scrum practices to optimize team velocity and project outcomes.
* Successfully introduced Agile process and Scrum framework across the organization, training key personnel on agile methodologies.
* Led a development team within the Scrum framework, achieving increased productivity, efficiency, and on-time delivery of high-quality products.
* Offered expertise and support to team members and departments regarding JIRA-related issues.
* Collaborated with the Product Owner of Agile Transformation to write user stories and plan upcoming Sprints.

# Fiserv | Scrum Master | Mar 2020 - Aug 2021

* Implemented Scrum Framework, collaborating closely with Product Owners to drive project success.
* Led various Scrum ceremonies, including daily stand-up, Retrospective, Sprint Planning, and Product Backlog Grooming.
* Negotiated minimum value product for delivery with the Scrum team and Product Owner.
* Managed inter-team dependencies, fostering coordination among Scrum Teams, external stakeholders, and non-Agile waterfall teams.
* Proactively resolved impediments, ensuring overall team productivity and efficiency.
* Conducted internal planning meetings, facilitating accurate user story estimates for client Scrum backlog planning sessions.

# One Gas | Business Analyst/Scrum Master | Nov 2018 - Feb 2020

* Collaborated within a cross-functional team in an Agile-Scrum environment to achieve project objectives.
* Worked closely with Product Owner to refine backlog and ensure alignment with Agile principles.
* Prepared Agile Charter, Product Backlog, Release Plan, and other supporting documents for Agile projects.
* Facilitated collaboration across multiple teams within the organization to remove development impediments.
* Assisted project manager in developing customized reports and documents, such as BRD & FRD.
* Utilized MS Visio to design and develop Use Case Scenarios, Use Case Models, and Activity & Sequence Diagrams.

# Education:

Master of Science in Information Systems - Dakota State University (DSU), SD, USA [Specialization: Database Management]

Bachelor of Technology in Computer Science and Engineering - Jawaharlal Nehru Technological University (JNTUH) – Hyderabad, India.

# Technical Skills:

**Methodologies**: Agile, Scrum, Iterative, and Waterfall. **Operating Systems**: Windows, Macintosh, Unix, and Linux. **Databases**: SQL, PL/SQL, and JQL.

**Microsoft Tools**: MS Office, MS Outlook, MS Project and MS Visio.

**Other Tools and Skills**: Python, Java, Confluence, Jira, Excel and PowerPoint.